

	ALBANIA	BOSNIA AND HERZEGOVINA	CROATIA	KOSOVO	MONTENEGRO	NORTH MACEDONIA	SERBIA	SLOVENIA
<b>Special guidelines issued:</b>	No	Yes (available at <b>Link 1</b> below)	Yes (available at <b>Link 2</b> below)	No	Yes (available at <b>Link 3</b> below)	No	Special guidelines issued: New guidelines are published (available at <b>Link 4</b> below)	Yes (available at <b>Link 5</b> below)
<b>Working hours:</b>	8.00 – 16.00	9.00 – 17.00	8.30 – 16.30 (for submissions: 9:00 – 15:00)	8.00 – 16.00	Closed for meetings and hardcopy submissions in person	8.30 – 13.00	9.00 – 15.00	<u>General w.h.:</u> 8.00 – 15.00 (Mo, Tu, Th) 8.00 – 16.00 (We) 8.00 – 14.30 (Fr)  <u>For parties:</u> 9.00 – 12.00 (Mo, Fr) 9.00 – 12.00 and 14.00 – 16.00 (We)
<b>Merger filings:</b>	Accepted	Accepted	Accepted	Accepted	Accepted	Accepted	Accepted	Accepted
<b>Other submissions:</b>	Accepted	Accepted	Accepted	Accepted	Accepted	Accepted	Accepted	Accepted
<b>Initial submissions (e.g. merger filings) per email:</b>	Accepted per email (see <b>email 1</b> below)	Accepted per email (see <b>email 2</b> below)  *for the sake of caution, submission per email should always be followed by hardcopy submission	Accepted per email (see <b>email 3</b> below)	Accepted per email (see <b>email 5</b> below)	Accepted per email (see <b>email 6</b> below)  *for the sake of caution, submission per email should always be followed by hardcopy submission per post	Not accepted	Not accepted	Accepted per email (see <b>email 7</b> below)
<b>Follow-up communication with case handlers per email:</b>	Accepted, but previously not fully effective	Accepted, but previously not fully effective	Accepted	Accepted, but previously not fully effective	Accepted	Accepted	Accepted	Accepted
<b>New meetings and hearings:</b>	Not scheduled until at least 1 April 2020	Not scheduled until further notice	Scheduled. In case of meetings regarding matters that cannot be handled per email or phone, parties have to make an appointment (see <b>email 4</b> below or call: +385 1 6176 448).	Scheduled only in some cases	Not scheduled until further notice	Scheduled	Taking place beginning with 18 May 2020.	Not scheduled until further notice
<b>Already scheduled meeting and hearings:</b>	Postponed until at least 1 April 2020	Postponed until further notice	Hearings will take place	Taking place only in some cases	Postponed until further notice	Taking place	Taking place beginning with 18 May 2020, however recommendation is to check with Commission and case handler via email regarding each particular case.	Postponed until further notice
<b>Decisions of the authority:</b>	Delays expected, at least until 1 April 2020	No delays expected	No delays expected	Delays expected	Delays expected	Relevant statutory deadlines that would have expired during the state of emergency are suspended for the entire duration of the state of emergency. After the end of the state of emergency, the deadlines shall be prolonged for the remaining days of the term.	State of emergency is officially suspended on 6 May 2020. Deadlines that have expired during the state of emergency (24 March to 6 May 2020) will be considered expired on 5 June 2020 (30 days from the end of the state of emergency).	Relevant statutory deadlines are suspended during the state of emergency.
<b>Lenient approach by the authority if a party breaches a deadline:</b>	Reasonably expected subject to reasoned request by the parties (e.g. in case of delays directly caused by COVID-19)	Not expected	Reasonably expected subject to reasoned request by the parties (e.g. in case of delays directly caused by COVID-19)	Reasonably expected subject to reasoned request by the parties (e.g. in case of delays directly caused by COVID-19)	Reasonably expected subject to reasoned request by the parties (e.g. in case of delays directly caused by COVID-19)	Not expected	Not expected	Yes, parties cannot suffer any consequence for breaching relevant statutory deadlines during the state of emergency. The deadlines for exercising parties’ rights in administrative matters that would have expired during the state of emergency shall expire on the 8 <sup>th</sup> day after the end of the state of emergency.
<b>Competition authority’s working capacity:</b>	Staff working in the office at reduced capacity	Minimum capacity in the office maintained, with majority of staff working from home	Staff working in the office at regular capacity.	Staff working in the office, so far at regular capacity	Minimum capacity in the office maintained, with majority of staff working from home	Minimum capacity in the office maintained, with majority of staff working from home	Commission’s staff is starting to work regularly from the office on 18 May 2020.	Staff working in the office at reduced capacity