

Catch up with our  
webinars and podcasts

September 2025



# Financial Services (1/2)

## FCA Consumer Duty Annual Board Reports: Health Check 2025

20 mins

June-July 2025

Firms will be in the process of compiling their next annual board reports on assessing compliance with the Consumer Duty. Since implementation of the Consumer Duty, we have seen a flurry of activity from the FCA in conducting product interventions, market and multi-firm reviews, and firm surveys, as well as publishing portfolio and sector letters and examples of good and poor practice, highlighting regulatory expectations on the application of the Consumer Duty.

Our bitesize briefings bring you key content on core areas of regulatory focus based on our analysis of the FCA's publications. We cover:

- **Governance, outcomes monitoring and board reports**
- **Product governance frameworks and fair value assessments**
- **Customer understanding and consumer support outcomes**
- **Vulnerable customers and delivering good outcomes**
- **Complaints handling, root cause analysis, redress and group litigation**

Watch all episodes [here](#)

## Future of Finance seminar: Critical Third Parties Regime

90 mins

March 2025

These sessions were given in person. [Contact us](#) if you would like to learn more.

## Cross border Financial Services

30 mins

Feb - May 2025

Stay ahead by understanding how these regulatory changes will impact your institution's strategy and compliance.

- **What are the 3 most important aspects regulators will be looking at in 2025?**
- **Key ESG Regulatory Developments: Navigating Global Changes**
- **How to be compliant with upcoming AML/CTF requirements?**
- Managing technology risk

Watch the series [here](#)

## Building a Responsible and Compliant AI-Powered Organisation

Dec 2024

An AI Masterclass focusing on the ethical and practical implications of AI in financial services. As AI becomes increasingly integrated into the industry, addressing its role in governance, risk, and compliance is essential for responsible transformation.

This session is designed for industry leaders and professionals navigating the complexities of AI in financial services, and looking to optimise processes, business functions, and data management.

Speakers included:

- Dr Paul Dongha, Head of Responsible AI and AI Strategy at one of the UK's largest banks
- Tony Clark, NextWave CEO
- Rob Dedman, CMS Partner

Please [contact us](#) if you would like more information about this session.

## Banking Brilliance Bootcamp: Banking Under English Law – Understanding Deeds, Securities, and the Latest Legal Changes

60 mins

Oct 2024

Watch [here](#)

## Banking Under English law: Mastering MiCA in CEE: Licencing in the Czech Republic, Slovakia and Hungary

60 mins

Feb 2025

Watch [here](#)

## The future of AI in financial services – where innovation meets regulation

60 mins

Feb 2024

Watch [here](#)

## Cross border financial services series

30 mins

March 2024

- **Spotting and avoiding red flags**
- **Handling a regulatory investigation**
- **Financial crime**
- **Preparing for a regulatory visit**
- **Handling a challenging application**
- **Dawn raids**
- **Navigating the global ESG landscape**

Watch all sessions [here](#)

## Regulatory briefings

Oct 2024

Current hot topics include:

- CP24/2: 'Naming and shaming' subjects of enforcement
- AI in financial services: a regulatory overview
- Privilege and disclosure: pitfalls and practical tips
- Looking ahead to 2025: what can we expect in financial services M&A?
- FCA's findings - more lessons to be learned as we look at the Final Notice on H2O
- Overseas Funds Regime
- Developments in regulatory intervention: financial crime, consumer duty and beyond
- Operational resilience
- Financial crime and authorised push payment fraud
- Cryptoasset regulation

This session was held in-person. [Contact us](#) to learn more.

## What's next in digital assets disputes?

Feb 2024

In this session our crypto disputes team explored how the courts are dealing with the unique legal challenges presented by digital assets - including the much anticipated Crypto Open Patent Alliance v Craig White "identity issue" trial.

This session was given in-person. [Contact us](#) to learn more.



## Financial Services (2/2)

### The impact of the Berne Financial Services Agreement

60 mins

Feb 2024

The Berne Financial Services Agreement, reached between Switzerland and the UK in December 2023 is a landmark development. It marks a new era in specific financial services sectors, enhancing mutual cooperation and recognition.

Our series looks at the practical impacts for:

Topics in this series will include:

- Insurance [watch here](#)
- Asset management, banking and investment services [watch here](#)
- Stock exchanges and financial market infrastructures [watch here](#)

### 2024 regulatory briefings

Jan 2024

Topic covered in our recent in-person sessions include:

- the impact of D&I in the sector
- the FCA's supervisory priorities
- minding the margins – reforms to ARs, FPs and capital requirements
- when the FCA swoops
- enforcement cases on weak controls
- “debanking”
- regulation of crypto & CBDCs
- Sustainability Disclosure Requirements
- Overseas Funds Regime

These sessions were given in-person. [Contact us](#) to learn more.

### Cross border financial regulation: how to keep pace with the ever changing face of regulation

20 mins

April-Dec 2023

Against the backdrop of Silicon Valley Bank and Credit Suisse, our series explores hot topics in regulation at this pivotal time.

Watch our recordings and register for future sessions [here](#)

Topics in this series will include:

- Whistleblowers [watch here](#)
- Focus on AML [watch here](#)
- Handling a cross border investigation [watch here](#)
- Current regulatory priorities [watch here](#)
- Keeping up to date with the rules [watch here](#)
- Handling a cyber incident [watch here](#)
- Market abuse rules [watch here](#)
- Sustainability related litigation risk [watch here](#)

### Financial Services Bite Size Briefings 2023

30 mins each

Feb-Mar 2023

- **Financial Promotions**
- **Skilled Persons Reports**
- **ESG and insurance: litigation risk**
- **Appointed Representatives**
- **ESG and insurance: regulatory requirements and supervisory expectations**

Watch [here](#)

### FCA new Consumer Duty

20-60 mins each

Sept 2022 – July 2023

The FCA's new Consumer Duty comes into force in July 2023 for new and existing products and services that are open for sale or renewal.

The Consumer Duty is a cornerstone of the FCA's three-year strategy, setting higher standards of care. It is being prioritised at every level of the FCA and will drive the FCA's supervision strategies and prioritisation.

The FCA expects good outcomes for customers to be at the heart of firms' strategies and business objectives. Leaders have a key role to play here. Firms' boards and senior management should embed the interests of customers into the culture and purpose of the firm.

With a significant shift in the FCA's expectations, firms can expect their implementation projects to come under real scrutiny in the coming months.

Our webinar series is designed to provide you with a deeper understanding of the FCA's expectations and prepare you for a seamless implementation.

Watch all our webinars [here](#)

#### Implementation plans and toolkit

**The Consumer Duty mindset and consumer understanding**

**Outsourcing arrangements through the lens of the Consumer Duty**

**SMCR obligations under the Consumer Duty: Boards and Consumer Duty Champions**

**Consumer Duty: what does it mean for wholesale firms?**

**Foreseeable harm, the FOS and litigation risk**

**What will be in the FCA's crosshairs?**



# Fintech

## Fintech Bytes

FinTech Bytes by CMS is a podcast series which gives you a bite-sized overview of topics affecting the FinTech market and provides insights into some of the latest tech, regulatory, market trends and issues.

Listen to all episodes [here](#)

Episode 22:

**Are FinTechs prepared for DORA?**

18 mins

Nov 2024

Episode 14:

**Women in FinTech**

25 mins

Mar 2023

Episode 6:

**CBDC**

29 mins

Nov 2021

Episode 21:

**£3m in pre-seed funding: revolutionising investment with Belong**

13 mins

Sept 2024

Episode 13:

**What are the key FinTech trends for 2023**

15 mins

Feb 2023

Episode 5:

**Interview with Suprafin**

15 mins

Sep 2021

Episode 20:

**How to leverage FinTechs through digitalisation**

26 mins

Jun 2024

Episode 12:

**Diversity and Inclusion in FinTech**

30 mins

Episode 4:

**Interview with Alan Ainsworth (OBIE) part 2**

60 mins

Oct 2020

Episode 19:

**How are FinTechs innovating in financial services?**

15 mins

Apr 2024

Episode 11:

**Marketing cryptoassets in the UK**

30 mins

Jul 2022

Episode 3:

**Disputes**

23 mins

May 2021

Episode 18:

**How is the consumer duty regime shaping the fintech sector?**

25 mins

Dec 2023

Episode 10:

**How is FinTech disrupting Islamic Finance?**

20 mins

Jun 2022

Episode 2:

**Interview with Alan Ainsworth (OBIE) part 1**

20 mins

Mar 2021

Episode 17:

**New rules for marketing crypto assets - what to expect**

18 mins

Sept 2023

Episode 9:

**Crypto assets – MLR registration**

30 mins

May 2022

Episode 1:

**Operational resilience**

20 mins

Feb 2021

Episode 16:

**Data revolution - unleashing the power of synthetic data**

Sept 2023

Episode 8:

**DeFi**

19 mins

Jan 2022

Episode 15:

**Unlocking the future: generative AI's unprecedented impact on FinTech and litigation**

18 mins

Jun 2023

Episode 7:

**Akoni**

21 mins

Dec 2021



## Funds

### Digital Operational Resilience Act (DORA): impact on the funds sector

1-3 mins each

2024

The Digital Operational Resilience Act (DORA) is a transformative force in the funds sector, reshaping the relationships between financial entities, financial markets and ICT providers to achieve greater digital resilience. It comes into effect in January 2025. Our video series tells you all you need to know:

- Background and objectives of DORA
- Scope of DORA
- Outsourcing of critical or important – functions
- What does digital operational resilience mean in practice?
- What will change for regulated businesses in terms of internal governance?
- Responsibility of the management of in-scope entities
- Key contractual provisions in agreements with ICT third party service providers
- ICT-related incident management
- Entry into force and what regulated business need to do to prepare
- Delegated acts and review of DORA impacts by the Commission
- Effect of DORA on UK financial entities
- UK legislation: Critical Third Parties

Watch [here](#)

### Will blockchain finally disrupt the funds value chain in 2023?

100 mins

Nov 2022

Watch [here](#)

### Focus on Funds: Commercial contracts under a microscope

60 mins

Oct 2022

This session considers how force majeure, material adverse change and other similar clauses as well as the doctrine of frustration may be engaged (something that was a frequent issue during the pandemic and will continue to be as markets re-adjust and adapt to the new normal), as well as touching on impossibility of performance and providing some practical steps that businesses (including funds) can take to safeguard their position.

Watch [here](#)

### Review of AIFMD and ELTIFR: key takeaways and challenges for loan-originating funds

60 mins

Jun 2022

On November 25, 2021, the European Commission released, among others, long-awaited proposals for reform of the Alternative Investment Fund Managers Directive (AIFMD – Directive 2011/61/EU) and the Regulation on European Long-term Investment Funds (ELTIFR – Regulation (EU) 2015/760). Such proposed amendments (collectively, the Proposal) cover key areas such as, inter alia, delegation arrangements, liquidity risk management, supervisory reporting and provision of depositary/custody services. One of the most significant proposed changes would undoubtedly be the new rules and requirements for loan-originating funds, which why we will devote special time to this topic. CMS is organising a webinar to provide a detailed overview on the key provisions of the Proposal and get a unique opportunity to meet with from various market players who will share their views on this topic.

Watch [here](#)

### Focus on Funds: Data protection and cyber security

60 mins

Jun 2022

With the average business suffering some form of online attack every two minutes, this session will assess the scope of the risk, its legal implications and how you can protect your business. We will also offer guidance on a range of topics including common cyber vulnerabilities and how to manage them; GDPR lessons; recent case law on data protection and breach of confidence; and cyber insurance.

Watch [here](#)

### Focus on Funds: Dispute Resolution

60 mins

Sep 2022

No matter how carefully you manage your relationships, disputes between GPs, LPs, and service providers, occur from time to time. The reputational and financial risks are high. This session offers a toolkit to help fund managers and institutional investors: understand the critical elements of the dispute and help make the right strategic decisions from day one; identify the practical steps necessary to handle the dispute; assess the risks factors and the potential relevance of alternative dispute resolution; understand new trends in disputes that the funds industry faces.

Watch [here](#)

### Focus on Funds: understanding risks to directors and what is expected of them

60 mins

May 2022

Fund directors may find themselves personally responsible for aspects of a Fund's operations or investment decisions in respect of which they have little day-to-day experience or detailed knowledge, from health & safety and environmental obligations to data protection, anti-bribery programmes, modern slavery and supply chain issues and shareholder relations and remuneration. This session explains what fund directors need to know and how they can protect themselves, including recognising common triggers for claims against fund directors; the level of skill expected of fund directors; standards of probity for fund directors; duties to stakeholders; issues relating to remuneration and fund directors' service contracts and what to expect from your insurer.

Watch [here](#)



# Insurance

The insurance sector continues to deal with fast paced changes. Insurance companies need to keep up with changing regulations and market trends that will impact their day-to-day operations and long term business. It has become crucial for (re)insurers, brokers, their risk managers and general counsel to get the right insight and advice across a wide range of claims and coverage, and regulatory and corporate issues.

Our comprehensive programme aims to give you the expert responses you need on the following topics: Access the whole 2023 series [here](#) and the 2024 series [here](#).

## 2025 Insurance Sector Programme

60 mins March-July 2025

- **Product liability in a changing world**
- **Litigation trends in claims handling**
- **Main trends and traps when handling professional indemnity claims (European and non-European jurisdictions)**
- **Cyber**
- **ESG litigation risk in Europe**
- **Contingency insurance: pitfalls when handling European claims**

Register for and catch up with all sessions in this series [here](#)

## Aviation Claims Academy

This session guide aviations insurance professionals through the art of policy analysis for aviation policies.

This session was held in-person. [Contact us](#) to learn more.

## Claims Academy

Oct 2024

When insurance claims are made, the wording of the insurance policy can come under intense scrutiny. A detailed review of an insurance policy at the outset can mitigate potential difficulties later on.

This Claims Academy guides insurance professionals through the art of policy analysis across a broad range of business lines.

This session was held in-person. [Contact us](#) to learn more.

## Construction insurance series: tunnels

120 mins each Sept 2024

This session was held in-person. [Contact us](#) to learn more.

## Crowdstrike and reinsurance implications

60 mins Sept 2024

Described as 'the largest outage in the history of IT' and the 'most important cyber accumulation loss event since NotPetya in 2017', there has been plenty written in the insurance press about the recent Crowdstrike outage, how it was caused and the scale of loss facing the (re)insurance industry.

We take a closer look at the outage's implications specifically for cedants regarding their existing cyber reinsurance protections and reinsurers seeking to model/price for similar incidents going forwards. We will explore:

- Whether incidents such as these can be treated as single 'events' for aggregation purposes and the interaction with Hours clauses;
- Whether these incidents could also aggregate with opportunistic cyber-attacks launched off the back of outages against affected companies; and
- What these conclusions mean going forwards for cedants/cyber reinsurers seeking to manage their portfolio exposures.

Watch [here](#)

## 2024 Insurance Sector Programme

60 mins each May-Nov 2024

- **ESG litigation risk in Europe**
- **PI Construction**
- **Product liability**
- **Litigation trends**
- **Trends and traps in professional indemnity claims**
- **Claims handling**
- **Natural Catastrophes and Reinsurance Implication**

Watch all recordings [here](#)

## Professional Indemnity Insurance Seminar 2023

60 mins each Jun 2023

Our 2023 event brings you an update on legal issues of interest to all PI classes, plus updates for specific sectors. Our hot topics include:

- **Regulatory keynote**
- **Dishonesty issues in professional indemnity claims**
- **ESG and the impact for the professional indemnity market**

Watch [here](#)

## Medical malpractice

60 mins Nov 2023

Watch [here](#)

## W&I

60 mins Nov 2023

Watch [here](#)

## Marine

60 mins Oct 2023

Watch [here](#)

## Bonds

60 mins Oct 2023

Watch [here](#)

## People issues for insurers

60 mins Sept 2023

Watch [here](#)



# Culture, Diversity and Skills

See next page for our Skills For Future Facing Teams series, click [here](#).

## She Can, I Can, We All Can... Accelerate Action

Apr 2025

In this event we reflect on this year's International Women's Day theme, #AccelerateAction, which focuses on the need to take swift and decisive steps to achieve gender equality and calls for increased momentum and urgency in addressing the systemic barriers and biases that women face, both in person and professional spheres.

This session was held in person. [Contact us](#) to learn more.

## International Women's Day 2025: An Audience With Hetti Barkworth-Nanton, CBE

Mar 2025

The keynote speaker for our 2025 IWD event was Hetti Barkworth-Nanton, CBE, Chair of the Board of Trustees of Refuge, the UK's largest domestic abuse organisation. The 2025 theme, #AccelerateAction, emphasises the importance of taking swift and decisive steps to achieve gender equality. It calls for increased momentum and urgency in addressing the systemic barriers and biases that women face, both in personal and professional spheres.

This session was held in person. [Contact us](#) to learn more.

## Harnessing Neurodiversity in the legal profession

75 mins Nov 2024

Neurodiversity is common: 1% of adults are on the autism spectrum; 5% of adults have ADHD; and 10% of adults have dyslexia. These figures may be higher in high-performing professions like law or medicine where attention to detail or ability to focus hard for long periods are an asset. We may have neurodiverse colleagues who either don't know they are neurodivergent, or don't acknowledge it publicly.

This session was led by Dr Judith Mohring, a consultant organisational psychiatrist, who is both a medical expert in neurodiversity, and a member of a large neurodiverse family.

- Introduction to neurodiversity
- an overview of common patterns of neurodivergence, including autism, ADHD and dyslexia
- how to get the best out of the ways different brains think at work, including case studies of neurodivergent colleagues in law
- where to go for more information for those who are curious about this topic.

Watch [here](#)

## International Women's Day 2024: #InspireInclusion - an audience with Rupal Patel

Mar 2024

This was held in person. [Contact us](#) to learn more.

## A new ERA for DE&I?

90 mins Mar 2023

As part of our focus on team culture and values, we take a fresh look at Diversity, Equity and Inclusion with Employee Experience consultant Francis Goss. We take stock of the current DE&I landscape and the practical actions we can all take to promote a culture of belonging, mutual respect and fairness.

### We explore:

- the challenge of "DE&I fatigue" and barriers to engagement
- language and terminology – and why these matter
- how the key skills of Empathy, Respect and Acceptance can mark a new ERA for DE&I
- the commitments we can all make to play our part.

Watch [here](#)

## Empowering women: strategies for influence and impact

60 mins Jan 2024

Watch [here](#)

## International Women's Day 2023: #EmbraceEquity – An Audience with Charlie Martin

90 mins Mar 2023

This year's IWD theme is #EmbraceEquity – acknowledging that we don't all start from the same place and recognising the importance of creating a fair and equal world.

Watch [here](#)

## Gender equality: bringing men into the conversation

60 mins May 2022

This session sees notable men and women in leadership positions from across CEE come together to share their approaches, initiatives and thoughts on this topic.

Watch [here](#)

## The Law and the Little Things: microaggressions in the workplace

45 mins May-Nov 2022

Our series addresses subtle aspects of discrimination in the workplace in the form of microaggressions. We aim to help leaders develop their awareness and understanding of the impact of behaviours that many write off as too trivial to mention; the little things that just happen. Though "little" in name, these occurrences can become large by nature, and businesses must be aware of the deep and often devastating impact of ignoring them. Watch all sessions [here](#)

**Hair we go again – understanding hair discrimination (May 2022)**

**Don't sweat it – microaggressions towards menopause (Jun 2022)**

**A touch of class – social mobility: exclusion of people based on their social profile (July 2022)**

**Keep the faith – calling out subtle and bono-so-subtle Islamophobia in the workplace (Sep 2022)**

**Pushy little things – microaggressions towards females in positions of power in the business context (Oct 2022)**

**The genderbread person – covert discrimination or otherisation of people in the LGBTQ+ community (Nov 2022)**



## CMS Skills For Future Facing Teams Series (1/2)

Skills For Future Facing Teams is our ongoing programme of leadership and business skills sessions designed for in-house legal teams. For more information about our programme contact [clientprofessionaldevelopment@cms-cmno.com](mailto:clientprofessionaldevelopment@cms-cmno.com).

<p>Building quality relationships between Legal and the Business</p> <p>60 mins <span style="float: right;">June 2025</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Understanding change as an opportunity for growth</p> <p>75 mins <span style="float: right;">Sept 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Project leadership for in-house teams series 2025</p> <p>3x 90 mins <span style="float: right;">Jan 2025</span></p> <hr/> <p>Watch all three webinars in our series <a href="#">here</a></p>	<p>Strengthening trust in your business relationships</p> <p>60 mins <span style="float: right;">Oct 2023</span></p> <hr/> <p>Watch <a href="#">here</a></p>
<p>Building confidence as a junior in-house lawyer</p> <p>60 mins <span style="float: right;">May 2025</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Understanding and responding to change as a growth opportunity</p> <p>75 mins <span style="float: right;">Sep 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Be the multiplier: how to devolve ownership and empower others</p> <p>60 mins <span style="float: right;">Feb 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Enhancing your team climate in the hybrid working environment</p> <p>60 mins <span style="float: right;">Jun 2023</span></p> <hr/> <p>Watch <a href="#">here</a></p>
<p>True colours? How to understand and influence people</p> <p>60 mins <span style="float: right;">Feb 2025</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Building team high performance</p> <p>60 mins <span style="float: right;">July 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Empowering women: strategies for influence and impact</p> <p>60 mins <span style="float: right;">Jan 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Unravelling anxiety</p> <p>60 mins <span style="float: right;">May 2023</span></p> <hr/> <p>Watch <a href="#">here</a></p>
<p>Maximising your ability to deep work in a world of distraction</p> <p>90 mins <span style="float: right;">Nov 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>How to have coaching conversations</p> <p>60 mins <span style="float: right;">May 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Negotiation: top 10 tips and techniques</p> <p>90 mins <span style="float: right;">April 2023 and 2024</span></p> <hr/> <p>Watch our contract negotiation scenario <a href="#">here</a> and our in-house lawyer scenario <a href="#">here</a></p>	<p>How to influence when negotiating</p> <p>60 mins <span style="float: right;">Feb 2023</span></p> <hr/> <p>Watch <a href="#">here</a></p>
<p>A new "ERA" for DE&amp;I?</p> <p>60 mins <span style="float: right;">Oct 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>How to deliver effective feedback (role play version)</p> <p>90 mins <span style="float: right;">Mar 2024</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>How to navigate challenging conversations</p> <p>60 mins <span style="float: right;">Nov 2023</span></p> <hr/> <p>Watch <a href="#">here</a></p>	<p>Creating psychological safety in teams</p> <p>60 mins <span style="float: right;">Jan 2023</span></p> <hr/> <p>Watch <a href="#">here</a></p>



## CMS Skills For Future Facing Teams Series (2/2)

Skills For Future Facing Teams is our ongoing programme of leadership and business skills sessions designed for in-house legal teams. For more information about our programme contact [clientprofessionaldevelopment@cms-cmno.com](mailto:clientprofessionaldevelopment@cms-cmno.com).

Developing your leadership style to improve your team's performance

60 mins Oct 2022

Watch [here](#)

Making it stick: how to lead through change

60 mins May 2022

Watch [here](#)

Legal tech 101 for in-house teams series

3 x 30 mins Feb-Mar 2022

Watch all three webinars in our series [here](#)

How to enhance your influence and impact

90 mins Mar 2025

Watch [here](#)

Make yourself heard: how to deal with confidence issues at work

60 mins Dec 2021

Watch [here](#)

Presentation skills for professionals

90 mins Mar 2025

Watch [here](#)